



SYMMETRI

Kit

SERVICE

Protecting your mobility equipment

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Symmetrikit is a division of The Helping Hand Company Ledbury Limited



SYMMETRI *Kit* **SERVICE**

Choosing the right professional Service Team is easier than you think:

Our well established, national service team with local engineers is part of a highly reputable company with well trained and motivated staff. With our consistent professional approach we guarantee you quality of service and peace of mind, all within your budget.



We can meet all your equipment needs for:

- *Installations*
- *Loler inspections*
- *Repairs*
- *Planned maintenance*
- *Breakdowns*
- *Sling inspection and testing on site*

Our promise to you!

By selecting our Service Team for all your equipment service needs we promise to deliver solutions that provide value for money and peace of mind.





Regulations that apply to you

MHRA – Medicine & Healthcare products Regulatory Agency

- Government control the standards of safety, quality and performance of equipment used within the Healthcare sector

LOLER – Lifting Operations and Lifting Equipment Regulations

Responsible ownership requires:

- That a competent person should inspect all lifting equipment every 6 months
- All inspections check safety critical functions
- If the equipment has a modification, repair or addition, (e.g. if a hoist has an integral sling fitted after delivery, it should be load tested to a safe working load
- Retain and provide documents that certify the equipment is safe to use
- Enhance ownership responsibility

PUWER – Provisions and Use of Work Equipment Regulations

As a provider of equipment your responsibility is to ensure:

- The equipment is suitable for its intended use
- Regularly maintained and in a safe condition for use
- Used by people who have received adequate instruction
- Retain and provide certificate of service
- Enhance ownership responsibility

CRB – Criminal Records Bureau, UK

- All engineers have enhanced clearance
- Disclosure Scotland



Our professional solution!

- We service, repair and provide parts for other manufacturers' equipment
- We offer flexible tailor made service packages that comply with regulatory requirements
- All visits are programmed and we tell you when your service visit is due
- We provide a national service with local engineers
- Equipped with a wide range of spares for immediate repairs
- For additional peace of mind our engineers have CRB enhanced clearance
- Our competent professional team are only a phone call away!

Minimise your workload and choose one contract for all equipment – call us today on 01531 634468

- Meet regulatory requirements
- Cost savings by using preventative maintenance schemes
- Time savings by choosing one contract for all equipment
- All engineers fully trained and competent in diagnostics
- Vans are equipped to carry out repairs and carry strategic parts

Sling management programme

This new programme takes the hassle out of matching slings to clients needs.

- Free sling audit and inspection
- On-site load testing and tagged with next 'test due date'
- On completion we provide a documented certificate for each sling
- We manufacture both clip and loop slings in a range of fabrics
- Benefit from significant discounts on the purchase of new slings
- Trade in slings 'old for new' replacement discount
- Complies with Loler sling regulations



Installations

- We have our own Installations Team
- All Installation Engineers comply with Health & Safety Guidelines
- All are CSCS & SSSTS certified
- All Installation Engineers have CRB Enhanced Disclosure
- CDM Construction Design & Maintenance
- We have Constructionline registration
- CHAS Accreditation



Service with care!

- Meet your PUWER responsibilities by choosing a maintenance scheme that suits you
- Choosing this option extends the life of all your mobility equipment
- Flexible schemes provide timed inspections at school or at home
- Service inspection and repairs are available on all products
- Minimise your workload – choose one contract for all equipment



Extended warranty

We can also offer a value for money extended warranty. This has been devised to ensure that whatever term you take it over, the cost of ownership is predetermined and will fit your budget. Terms are available for up to 3 years and if you add that to the standard 12 month warranty that comes with all of our products, that is 4 years peace of mind.





Call us today

to book one of our national
service engineers

SERVICE LINES
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